

# FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a <b>Parent Advocate</b> ?	What happens if I disagree with a service coordination decision? <b>How long does it take</b> to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
<b>Allen</b>	<b>Jennie Horner</b> Title: Coordinator  <b>Phone:</b> 419-221-0014, Ext. 1217 <b>Email:</b> <a href="mailto:jhorner@acbdd.org">jhorner@acbdd.org</a>	Children from birth through the end of their 21 <sup>st</sup> year- with needs that have not been able to be met by partner agencies involved in their service coordination.	Anyone can refer a child/family to the Service Coordination. Referral can be made by contacting any partner agency or contacting the FCFC coordinator.	<b>A parent can self-refer their child by contacting the FCFC coordinator who will discuss the needs of the child / family &amp; begin selecting the team who should be involved with the parent's input and bring the case to the attention of the committee.</b>	The family team should ask each family whether they would like a family support person - neighbor, pastor, friend or an appointed parent advocate. We are researching avenues to provide advocates to families using local resources.	We have a complaint procedure in place. According to our procedure, the complaint will be referred to the Intersystems Chair who will appoint a Dispute Resolution Team within five days of notice, & they will have 10 days to complete their decision-making.	<b>Cathy Follett</b> <b>Michelle Vorhees</b> Title: Intersystems Co-Chair Persons  <b>*Cathy Follett-</b> <b>419-998-5252,</b> <b>email</b> <a href="mailto:cfollett@allencountyohio.com">cfollett@allencountyohio.com</a>  <b>*Michelle Vorhees -</b> <b>419-227-8590</b> <b>email</b> <a href="mailto:vorhem@odifs.state.oh.us">vorhem@odifs.state.oh.us</a>

Revised 6/13/2013