

# FCFC Service Coordination Matrix, 2010

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
<b>Ashland</b>	<p><b>Diane Karther,</b> Title: FCFC Coordinator</p> <p><b>Phone:</b> 419-281-1212</p> <p><b>Email:</b> <a href="mailto:dkarther@ashlandfcfc.org">dkarther@ashlandfcfc.org</a></p>	<p>Children from the age of 0 through 21 whose needs exceed the capacity of one agency. The Preventive Care Terms eligibility includes those who are underserved or in need of more service supports to promote family stability &amp; prevent negative developmental consequence. Other service Coordination eligibility includes chronically multi-need children &amp; families who are currently receiving multi-agency support &amp; who are at risk of out of home &amp;/or out of country placement OR children returning to home &amp; county.</p>	<p>Any agency, juvenile court or family may refer and child and family for service coordination.</p>	<p><b>A referral packet will be provided to a parent by contacting the FCFC Coordinator.</b></p>	<p>Any family may request a parent advocate by contacting the FCFC Coordinator at any time prior to each service coordination team meeting.</p>	<p>A parent or agency can initiate the official dispute process if there is disagreement with the services a child is to receiving from the agencies represented on the Council. A dispute must be submitted in writing, to include a statement regarding the nature of the dispute &amp; is to be submitted to the Ashland County FCFC Coordinator. All disputes subject to this process will be resolved in a timely manner not to exceed 60 days. Disputes must be filed within 10 days of the rise of the disagreement.</p>	<p><b>Diane Karther,</b> Title: FCFC Coordinator</p> <p><b>Phone:</b> 419-281-1212</p> <p><b>Email:</b> <a href="mailto:dkarther@ashlandfcfc.org">dkarther@ashlandfcfc.org</a></p>