

FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Butler	<p>Tom Jenne Title: Wraparound Administrator</p> <p>Phone: 513-887-5514</p> <p>Email: jennet@bcesc.org</p>	<p>Ages: Birth - 3, Help Me Grow Service Coordination Ages: 4-22 Community Wraparound.</p> <p>Any family in Butler County requesting a planning process which creates action steps to support families is eligible for Service Coordination.</p>	<p>Referral Forms are available online at www.bcesc.org/fcfc.aspx or by calling 513-887-5510.</p> <p>Referrals are accepted from any source with parental consent.</p>	<p>Parents can call 513-887-5510 to request a referral packet, or print one off from www.bcesc.org/fcfc.aspx & cab be mailed back or dropped off to the FCFC office</p>	<p>A parent advocate can be requested at any time in the process by asking the facilitator or triage coordinator make a referral. The family advocacy coordinator will assign a parent advocate to the family.</p>	<p>The FCFC Director convenes the System Directors within 7 working days. A decision will be made within 8 additional days. Issues still unresolved will be referred to mediation & if necessary, Juvenile Court. Any dispute should be resolved within 60 days.</p>	<p>Heather Wells Title: FCFC Executive Director</p> <p>Phone: 513-887-5534</p> <p>Email: wellsh@bcesc.org</p>