

FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate ?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Carroll	<p>Jennifer Burns Title; Service Coordinator</p> <p>Phone: 330-627-3201</p> <p>Email: jburns@carrollcountyo.io</p>	Ages 0-21, who are multi-need or have multi-system involvement. These individuals are often at risk of placement disruption & have the potential to move to a more restrictive level of care.	Referrals can be made to FCFC. They will be received from existing service providers, family supports, professionals in the community, & the family.	Parents may contact the Service Coordinator to initiate the referral process. Referral forms are also located on the website & can be submitted to FCFC.	A referral is made to Parent Advocacy Connection (PAC).	A request for dispute resolution can be made to FCFC. There are up to 5 levels of dispute resolution which can take a maximum of 60 days. Individuals only progress to the next level if it cannot be resolved at the current level.	<p>Jennifer Burns Title; Service Coordinator</p> <p>Phone: 330-627-3201</p> <p>Email: jburns@carrollcountyo.io</p>