

FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate ?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Hardin	<p>Barbara Maxson Title: Council Administrator</p> <p>Phone: 419-675-1130 Email: maxsob01@odjfs.state.oh.us</p> <p>or</p> <p>Tracy Wright Title: Facilitator</p> <p>Phone: 419-675-1130 x 2335 Email: wright04@odjfs.state.oh.us</p>	Any multi-need child, ages 0-21, whose service & support needs are not adequately being met in traditional agency systems. However no child/family is refused the opportunity to refer themselves for consideration of service coordination.	Any parent or agency personnel can make a referral. Contact the Council Administrator to discuss your referral & request a packet. Referral packets are filled out by the referring agency, parent, or as a joint effort. Completed packets can be returned to the Council office by mail, fax, email, or in person.	Referral packets can be requested by contacting the office of Hardin County FCF. Completed packets need to be returned to the Council office via fax, mail, email, or in person.	Families are offered a parent advocate during the referral process; however, a parent advocate can be accessed at any point during the service coordination process. Parents can request a parent advocate by completing the parent advocate referral form.	Hardin County FCF's Dispute Resolution Process is shared with the parent/agency during the intake/referral process. If there is a disagreement with a service coordination decision that cannot be resolved among team members, the parent/agency would follow the steps outlined in the Dispute Resolution Process. Upon filing a formal complaint, an investigation of the complaint will follow. A written decision will be given to the complainant within 60 days.	<p>Barbara Maxson Title: Council Administrator</p> <p>Phone: 419-675-1130 Email: maxsob01@odjfs.state.oh.us</p> <p>or</p> <p>Tracy Wright Title: Facilitator</p> <p>Phone: 419-675-1130 x 2335 Email: wright04@odjfs.state.oh.us</p>