

FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate ?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Huron	Jennifer Grant Title: Council Coordinator Phone: 419-668-8126 ext. 3216 Email: familyfirst@accnorwalk.com	Birth - 21 or up to 22 with multi-system needs	Any agency providing services to a Huron County family or any parent/guardian of a Huron County multi-need child	Contact the Council Coordinator	Contact the Council Coordinator	Contact the Council Coordinator who will facilitate the Dispute Resolution Process. Initial recommendations are submitted typically within a week or two. More involved disputes may take up to 60 days.	Jennifer Grant Title: Council Coordinator Phone: 419-668-8126 ext. 3216 Email: familyfirst@accnorwalk.com