

County Service Coordination Mechanism Information for Lucas County
Submitted by: David Kontur, Director
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Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
To find out more information about Wraparound, our county Service Coordination Mechanism, please call Keith McWhite, Wraparound Supervisor at (419) 720-5816 kmcwhite@nwoca.net	Children and Youth – ages 0 to 21 Child/youth has multi-systemic needs (multiple needs) Child/youth and family does not have coordination among various services or current process is not working	Referrals may be made by any of the public systems (Children Services, Juvenile Court, Developmental Disabilities, etc) or their contracted providers, as is the case with Mental Health. Parents may self-refer	Call Keith McWhite, Wraparound Supervisor directly at (419) 720-5816/ email: kmcwhite@nwoca.net A parent may also stop by our office at 2275 Collingwood Blvd., Room 101 to pick up a form – please call before stopping by – (419) 725-7192	Parent Advocates/ Partners are available to families enrolled in Wraparound	If you disagree with a service coordination decision – you have the right to file a dispute resolution. This process may take up to 60-days till a final decision is reached.	David Kontur Title: Director Phone: 419-725-7190 Email: dkontur@nwoca.net Keith McWhite Title: Wraparound Supervisor Phone: 419-720-5816 Email: kmcwhite@nwoca.net