

FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate ?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Pickaway	<p>Danielle Ratcliff Title: FCFC Coordinator</p> <p>Phone: 614-989-9642</p> <p>Email: fcdcliff@gmail.com</p>	Children ages 0-21 who have multi-needs	Self-Referral or referral from an agency or an organization	Contact coordinator either by phone, mail or email. Forms can be obtained in person, faxed, emailed & are available on the FCFC website.	When service coordination is decided to be what is needed for the family, they are offered a parent advocate. The coordinator will make the contacts.	In the application packet a dispute resolution is given to the family. The process will take 60days unless deemed an emergency by the Council, in which it will take 30 days.	<p>Danielle Ratcliff Title: FCFC Coordinator</p> <p>Phone: 614-989-9642</p> <p>Email: fcdcliff@gmail.com</p>