

FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Portage	<p>Name: Shannon Gonzales Title: Intake Coordinator</p> <p>Phone: 330-235-3102 Email: sgonzales@childrensadvantage.org</p>	<p>0 - 21 years with multisystem needs & 2 of the following:</p> <ul style="list-style-type: none"> * Displaying high risk behaviors * Required crisis stabilization in past 12 months * Family struggling To maintain child in the home * Family has limited support * Client struggling with behavior and/or academic issues * Client struggling with substance abuse issues 	<p>Parent/Agency/Advocate Can contact the Intake Coordinator at listed phone number or email. Referee will be contacted within 4 business days</p>	<p>Parent can call or email Intake Coordinator. Referral form and contact information available at all local child serving agencies.</p>	<p>Contact the Mental Health & Recovery Board at 330-673-1756 or Esther Hawkins at 330-988-0470</p>	<p>Every attempt is made to resolve disputes with the participants. If this is unsuccessful there are several levels of involvement available to work toward an equitable solution ending with involvement of the Juvenile Court Judge</p>	<p>Name: Mary McCracken Title: ICAT Coordinator</p> <p>Phone: 330-296-5552 Email: MMccracken@childrensadvantage.org</p>