

FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Stark	<p>Janice Houchins Title: Stark County Family Council Coordinator</p> <p>Phone: 330-492-8136 ext. 1481</p> <p>Email: janice.houchins@email.sparcc.org</p>	<p>Children and youth 0 - 21 who are involved in multiple systems, have complex needs and are at risk of being placed in a more restrictive setting may access the following services as appropriate to the need:</p> <ol style="list-style-type: none"> 1. High Fidelity WrapAround services: Children/youth, who have been involved in two or more public systems within the last 90 days, whose needs are not being adequately met, and who have reached a level of urgency requiring additional service coordination. Single system youth who are at imminent risk of placement may also be considered for WrapAround services. 2. Clinical Review: When a family, system and/or WrapAround team makes a decision to place a child in residential treatment, the WrapAround Clinical Reviewer is available to ensure that an appropriate placement is located; appropriate, effective treatment is provided; and transition planning is conducted and implemented. 3. Family Support services: Parents/Caregivers who are seeking assistance in meeting the needs of their children but do not have the intensity of need for High Fidelity WrapAround services. 4. Help Me Grow service coordination: Children birth to age three and their families who meet the eligibility criteria established for the Help Me Grow program, which included having or being at risk for developmental delay. 	<p>Stark County has developed an internet-based risk screen tool, which assigns a level of care that guides the referral process. Professionals working with families may obtain training and access to this referral system by contacting Janice Houchins, Stark County Family Council Coordinator at (330) 492-8136 ext. 1481</p>	<p>Families may make self-referrals by calling (330) 492-8136 ext. 1481 and asking for the Stark County Family Council Coordinator, Janice Houchins, LISW-S, who will assist with the referral process at that time.</p>	<p>Family Support Specialists are available to any family seeking assistance through the service coordination process. Contact Janice Houchins, Family Council Coordinator.</p> <p>Based upon the needs of the family, the Family Support Specialist may refer the family to another support organization.</p> <p>The family may invite any family support person or advocate to participate in their service coordination process.</p>	<p>A Dispute Resolution process is defined within Stark County's Service Coordination Mechanism along with the forms needed to initiate the process. Anyone wishing a copy of the Dispute Resolution packet may contact the Family Council office.</p> <p>Once a dispute is filed with the Family Council office, the family will be contacted within three days and efforts will be made to resolve the issue. If the issue cannot be resolved, the family will have multiple opportunities to appeal at various levels of the Service Coordination system. The maximum time that will be taken to resolve any dispute will be 60 days. If it cannot be resolved within Council, it will be referred to the Stark County Family Court.</p>	<p>Janice Houchins Title: Stark County Family Council Coordinator</p> <p>Phone: 330-492-8136 ext. 1481</p> <p>Email: janice.houchins@email.sparcc.org</p>