

FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Trumbull	<p>Margie Alexander Title: Council Coordinator</p> <p>Phone: 330-675-2765 ext. 109</p> <p>Email: trumbullfcfc@yahoo.com</p>	<p>All Trumbull County residents, birth to age 22 who are having difficulty accessing services to meet child or family needs may request or be referred for service coordination. These requests are handled on a case-by-case process & may result in formal Wraparound being offered to the family. In order for a family's needs to be considered by the Trumbull County Family Wraparound Oversight Committee, the child or young adult must be a Trumbull County resident, birth to age 22, with a score of at least 10 on the county's risk screen & involvement with at least two of the following systems: behavioral health, child welfare, developmental disabilities or juvenile justice.</p>	<p>Staff members from community organizations & schools may refer. Referrals are made by contacting the Council office. A referral form, a risk screen & a release of information is sent to the referring parties to be completed in cooperation with the parents of the referred child.</p>	<p>A parent seeking service coordination contacts the Council office to speak with the Council Coordination or the Wraparound Coordinator. Information is gathered from the parent & a referral form, a risk screen & a release of information are mailed to the parent. These forms are returned to the Council Coordinator at the Council office for review & further action. Parents are also offered a face-to-face conversation during which the three forms will be completed.</p>	<p>Every parent receiving service coordination is offered a Parent Advocate.</p>	<p>There is a well-defined dispute resolution process. A dispute may be resolved within 20 days if the parties involved agree to the decision at the initial level of dispute resolution. If the decision at the first level of the process is unacceptable to the parent/guardian, it proceeds to the Council Level. Within 40 days of the dispute reaching the Council Level, a decision will be reached. If this decision is appealed by the parent/guardian, the appeal will be filed with the Trumbull County Juvenile Court within seven days.</p>	<p>Margie Alexander Title: Council Coordinator</p> <p>Phone: 330-675-2765 ext. 109</p> <p>Email: trumbullfcfc@yahoo.com</p>