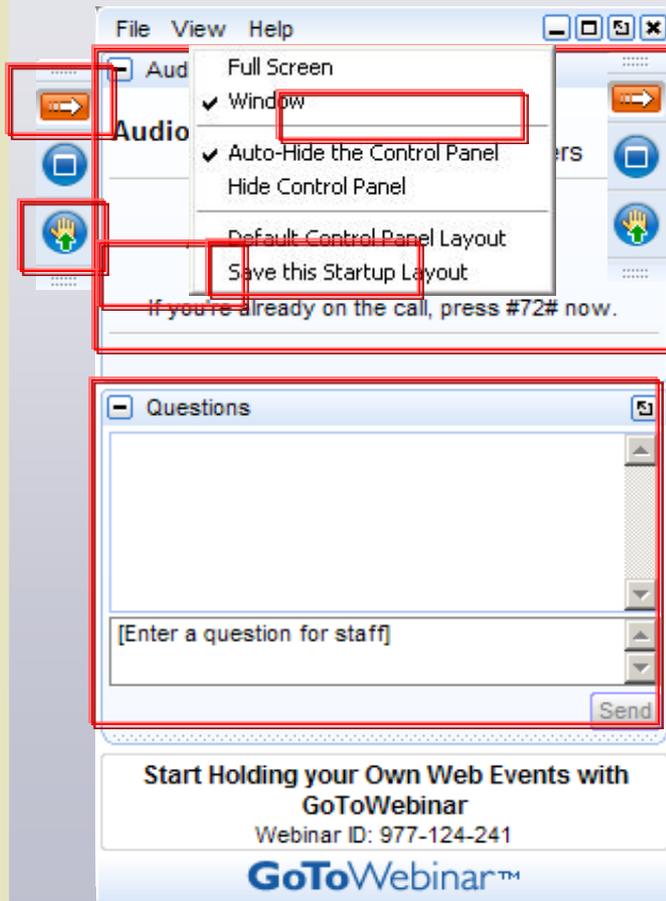


ENGAGE System of Care Webinar for 1st Cohort of Communities

**May 8, 2014
2:00 – 3:30 p.m.**

How to Participate Today



- Open and close your Panel
- View, Select, and Test your audio
- Submit text questions
- Raise your hand

Two Methods to Submit a Question/Comment

- **Written**

- Type your question/comment in the “questions” box on your control panel & hit “send”
- Other webinar participants cannot see the question
- **Do not use “raise hand”** if sending question in writing

- **Oral**

- *Need a microphone connection to computer USB port or connect to the webinar using telephone*
- Use “raise hand” function on your control panel
- Moderator will inform you when he/she has unmuted your connection (be patient please!)
- Please turn down the volume on speakers, if using
- All attendees will hear you

Today's Agenda

- Overview of ENGAGE
 - ❑ Goals
 - ❑ Population Focus
 - ❑ Timeline
- Expectations of Participating Counties
- Readiness Assessments
- Training Components
- Evaluation Process
- TIP
- Summary Q&A

What is ENGAGE?

- Ohio's SAMHSA System of Care Expansion Grant:
 - 4 Year Implementation Grant (SFY 14-17)
 - Expand System of Care Statewide
 - Focused on Youth & Young Adults in Transition

What is a System of Care?

A system of care is a **spectrum of effective, *community-based services and supports*** for children and youth with mental health challenges, and their families, that is:

- **Coordinated;**
- **Built on meaningful partnerships with families and youth; and**
- **Addresses cultural and linguistic needs** to ***help them function better*** at home, in school, at work, in the community, and throughout life.

ENGAGE's Population Focus

- Youth and young adults in transition, ages 14 – 21 years
- Mental health needs
- Co-occurring disorders, and
- At risk for, current, or previous involvement in child welfare, juvenile justice, and/or homelessness.

ENGAGE's Purpose

- To **improve outcomes** related to health, educational, employment and living stability for high risk youth and young adults through **statewide expansion** of the evidence-supported, research-based **High Fidelity Wraparound** (Wraparound) practice.

ENGAGE's Goals

Goal 1: Improve inter-system coordination and institutionalize a governance structure for statewide System of Care and Wraparound focused on youth and young adults.

Goal 2: YYAT and their parents or youth-defined families will be valued, empowered, and engaged partners.

- Develop Youth & Young Adult Advisory Council
- Develop Family Advisory Council

Goal 3: Increase the availability and accessibility of services and supports through Wraparound for high risk youth and young adults.

Goal 4: Generate support for statewide System of Care expansion by using social media activities that aim to reduce stigma, increase youth/young adult awareness, and educate multiple stakeholders about ENGAGE.

ENGAGE 1st Cohort with Training & TA Regions



Timeline for May 2014- June 2015

Through June 30th:

- Conduct onsite assessments
- Finalize training & technical assistance package, including incorporating TIP elements;

July – September 2014:

- Training and technical assistance begins for 1st cohort of SOC communities
- Based on communities' readiness, begin awarding funding to those that have implemented Wraparound with eligible ENGAGE population
- Begin collecting data on youth enrolled in Wraparound for ENGAGE
- Work with YYAT Advisory Councils & Family Advisory Councils to determine best methods for engaging youth in Wraparound
- Begin to work with ready communities on capacity building for collaboration across systems to support Wraparound

Timeline for May 2014-June 2015

October – December 2014:

- Continue providing training & TA to 1st Cohort with emphasis on fidelity measurements & monitoring
- Begin training experienced Wraparound facilitators as regional Coaches for new communities
- Formalize Regional Learning Communities for 1st Cohort
- Provide cultural competence training to 1st cohort
- Provide trauma informed training to 1st cohort

January – March 2015:

- Launch ENGAGE data system to 1st Cohort SOC communities
- Continue targeted training & TA to 1st Cohort

April – June 2015:

- Select 2nd Cohort SOC communities and begin training & TA

Cooperative Agreement

- Will email to FCFC & ADAMH Board Directors by mid-May to complete
 - Designate lead contact person for ENGAGE Wraparound
 - Designate fiscal agent for county/area
 - Specify roles & expectations for ENGAGE Wraparound
 - Data collection
 - Fidelity measuring
 - Participating in trainings and technical assistance
 - Reimbursement for Wraparound - \$2000/youth

READINESS ASSESSMENTS

Purposes of Wraparound Readiness Assessment

- Understand each individual county's **current use** and support of Wraparound planning for population of focus
- Gather information to help focus content of ENGAGE wraparound training planned to begin over the summer
- **Assess overall system needs** with respect to coaching, supervision, and ongoing training for wraparound
- Begin to **identify state-level systemic needs** to support **long-term implementation** of wraparound for population of focus

Types of Information Being Gathered

- How counties **manage** the Wraparound process
- **Administrative and financial** support mechanisms for Wraparound
- Levels of support/involvement across **partner systems**
- **Involvement of family and youth voices** at system decision-making level and on Wraparound planning teams
- Current **data-gathering and use**, and capability to utilize outcomes data tools under ENGAGE implementation
- **Availability of transition-oriented programs** and services

Options for Readiness Assessments

- Assessor can schedule **site visit** to meet with multiple appropriate community representatives to review and discuss relevant information
- Assessor can schedule **conference call with multiple** appropriate community representatives to review and discuss relevant information
- Assessor can schedule **call with key local representative** who is knowledgeable about all aspects of wraparound implementation and support

Scheduling has already begun for May – assessor will contact you

OHIO ENGAGE TRAINING COMPONENTS

Key Aims of Training

- Support **effective facilitation** of Wraparound processes in multiple communities across the state
- Provide access to effective **orientation** about Wraparound for participating system and community representatives
- Establish a **core group of experienced and effective coaches** who will be available to support practice at the community level

Training Audiences and Content

- Broad groups of **community participants and stakeholders**
 - What is Wraparound and what to expect if you are part of it
- Those who serve as **facilitators**
 - Latest integrated Wraparound facilitation training
 - All four phases
- **Coaches**
 - Tools for supporting effective Wraparound implementation

Community Overview Training

- Brief overview and history
 - Where it came from and has ended up
- Key lessons learned from implementation
 - Reflections from Ohio and elsewhere
- Six implementation themes
 - Based in NWI implementation science study
- What to expect as a participant in the process
 - How to effectively be a team member

Facilitation Training

- Focused in **developing consistent implementation**
 - Didactic and practice experience across the four phases
 - Engagement
 - Planning
 - Implementation
 - Transition
 - Built to equip facilitators to effectively
 - Translate Wraparound values into actions throughout the process
 - Develop diverse individualized plans together with families and teams
 - Manage the process to achieve effective outcomes

Coach Training

- Focused on equipping coaches to support effective Wraparound practice in individual communities
- Key areas of content
 - The practice model
 - Troubleshooting in
 - Teams, organizations, and community systems
 - Supporting effective growth and learning for practicing staff

Training Sites

- Facilitation training will occur across **multiple counties**, in a shared location
- Broad overview training will be made available for specific communities
- Coaches training will be **centralized** for one iteration initially
 - Experience to be gained in the field with trainer and communities

Quality Assurance/Fidelity

- Training and implementation of the WFI and TOMS
- Fidelity is monitored using the Wraparound Fidelity Index-4 (WFI 4) and the Team Observation Measure (TOM)
- WFI 4 and TOM information is retrievable from the new, improved WrapTrack website

EVALUATION OF ENGAGE

Evaluation is...

Intended to:

Describe experiences and implementation practices across all grantees

Identify best practices and effective strategies

Understand barriers and facilitators to successful implementation

Document lessons learned

Improve implementation practices

Evaluation: Multi-level Approach

Child and Family Level (Implementation Grantees Only)

- **Aims**
 - Describe client population served
 - Track outcomes over time
 - Assess youth and caregiver appraisals of service experience
- **Methods**
 - Grantee sites conduct interviews with caregivers and youth 11-21 years old who are receiving services
 - Data collected through SAMHSA's TRAC system
 - Entry into services, 6 months, 12 months, discharge

Evaluation: Multi-level Approach

Local System Level (Implementation Grantees Only)

- **Aims**
 - Depict local inter-agency linkages at service level
 - Describe geographic spread of population served
 - Assess local SOC implementation and expansion
- **Methods**
 - Network analysis
 - Geographic information system (GIS) analysis
 - System of Care Expansion Assessment (SOCEA)

Goal ^{5/8/2014}	Measures	Collection Method	Deliverable	30 Timeline
GPRA (IPP Indicators)	Policy Development, Workforce Development, Financing, Organizational Change, Partnership/Collaboration, Accountability, Awareness.	Survey Monkey,	-Submit to federal gov't via TRAC system -Include in quarterly and semiannual reports to Management Team-with benchmarks and recommendations	Quarterly
CQI Process Data	Infrastructure, Readiness to Change, Partnerships Collaboration, Accountability.	Focus Groups, Levels of Collaboration Scale, Plan of Care documents (Chris Stormann)	-Include in quarterly and semiannual reports to Management Team-with benchmarks -Present at Management Team Meetings	Quarterly
GPRA NOMS (Client level)	Demographics, functioning, stability in housing, employment and education, criminal justice status, perception of care, social connectedness, reassessment status, discharge status, services received, and GAF.	Structured interviews via data system (TBD)	-Submit to federal gov't via TRAC system -Include in quarterly and semiannual reports to Management Team-with benchmarks and recommendations	Per interview at intake, each six months, and discharge
Additional Client Level Outcomes	OYFP (Ohio Scales), CANS, ANSA-T	Structured interviews via data system (TBD)	-Include in quarterly and semiannual reports to Management Team-with benchmarks and recommendations -Present at Management Team Meetings	Per interview at intake, each six months, and discharge



CONTINUOUS QUALITY IMPROVEMENT

Step 1. Identify valid measures from sustainable data sources - modify w/ ongoing TA

Step 2. Review & analyze data, establish benchmarks/expectations, prioritize measures w/cross-funtional teams

Step 5. Asses progress w/ Quarterly CQI follow-ups, detailed supplemental reports, adjustments to action plans as needed.

Step 3. Ongoing review & open dialog to ID strengths & barriers

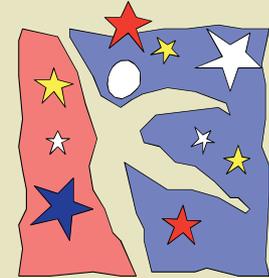
Step 4. Create an action plan with specific ideas & activities to effect change



**National Network
on Youth Transition**
for Behavioral Health

**NNYT Stars
Academy**

**Stars Behavioral
Health Group**



TRANSITION TO INDEPENDENCE PROCESS (TIP)

Patrice Fetzer, LISW-S
Certified National TIP Model Consultant

TIP Informed Wraparound

- Utilizes components of the Transition to Independence Process to inform the Wraparound process
- **Youth and young adult driven/family supported** versus family driven and youth guided
- **Empowerment and support focus**
- Supports youth and young adults in their own futures planning process and movement toward greater self-sufficiency
- Developmentally and culturally appropriate services and supports for youth and young adults in transition
- Utilizes life domains specific to young adulthood

Transition Domains



TIP Informed Wraparound Considerations

- Adapt engagement strategies to match development stage of young adult
- Youth and young adult defines their “family” and team members, which may change over time
- Family members may need support and new skills during the “emerging adulthood” developmental phase
- Co-development of a safety-net of supports
- Young adults drive their own safety and prevention plans

ENGAGE RESOURCES AND SUPPORT

Center for Innovative Practices/Begun Center

- Coordinate and facilitate site assessments
- Coordinate and facilitate training and coaching
- Coordinate and facilitate fidelity outcomes process
- On site technical assistance upon requests
- Provide recommendations regarding integration of TIP and Wraparound
- Consultation from specialists in housing and employment
- Maintain a Wraparound resource webpage on CIP website: begun.case.edu/cip
- Provide periodic webinar trainings on topics of interest

CIP/Begun Center Contact Information

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