

# ENGAGE KEY DRIVER DIAGRAM

## SMART AIM

To reduce expenditures and improve outcomes for high risk youth & young adults by June 2017 as evidenced by:

- 30% reduction in level of care (placements, & hospital admissions)
- 20% reduction in use of intensive treatment
- 50% reduction in wait times to first contact with service
- 25% improvement in grade advancement
- 15% increase in obtaining employment
- 30% improvement in housing stability

## GLOBAL AIM

Local and Regional Systems of Care that successfully transition youth to adulthood and improve efficacy of publicly funded services (i.e., Medicaid, mental health, child welfare, juvenile justice) through statewide implementation of Wraparound.

## KEY DRIVERS

- Program Alignment** to improve efficiencies and decrease fragmentation and duplication.
- Fiscal Strategies & Policies**
- Target High Risk & Use Populations** (i.e., Mental Health, Medicaid, Child Welfare, Juvenile Justice)
- Standardizations with Fidelity**
- Person-Centered Approach**
- Workforce Development**
- Data Systems for Outcome Evaluation, CQI & Fidelity**

## INTERVENTIONS

- Connection with key initiatives:
- Intensive Home-Based Treatment
  - “Minds Matter”
  - Health Homes
  - “Kids in Crisis”
  - Behavioral Health-Juvenile Justice
  - Alternative Response
  - Cross Over Youth Model
  - Trauma Informed Care & Screen
  - RECLAIM
  - Ohio Children’s Trust Fund
  - “Connect the Dots”
- Establish baseline of community systems’ Wraparound readiness
  - Modify/Adopt policies to support use of Wraparound across systems.
  - Establish value payment system to achieve sustainability.
  - Establish cross-system finance strategies, based on reinvestment of cost-savings, for long-term sustainability
  - Identify shared services opportunities to address regional service gaps.
- Develop tiered response protocols for appropriate care coordination, including coordination with Managed Care plans, child welfare, and juvenile court
  - Right size accessibility to Wraparound for high risk youth and young adults
  - Establish mechanisms for multi-county access where appropriate
  - Promote use of standardized assessment tools (e.g. level of care, outcome measurement, fidelity measures)
- Develop processes for referring youth and assessing eligibility
  - Establish processes to determining lead facilitation and regional coaching support
  - Imbed Wraparound process in multiple systems by training existing staff to serve as Wraparound facilitators (e.g., child welfare, juvenile court, mental health) to ensure sustainability
- Institutionalize standardized Wraparound training (Train the trainer model)
  - Conduct statewide trainings and webcasts to promote use of research-based practices and provide continuing education credits
  - Develop virtual Wraparound TA regional sites to strategically build local capacity and ensure fidelity and sustainability.
  - Develop and train regional Wraparound coaches to ensure fidelity of local processes, monitor outcomes, and train new workforce
- Identify and use fidelity measures as a reinvestment to CQI
  - Monitor communities’ adherence to model fidelity
  - Monitor community progress on established outcomes (e.g., hospital admission rates, out of home placement, employment, education, service access wait times, and housing)
  - Monitor cost-savings and reinvestments of such savings